

Title VI Complaint Form

Purpose: Use this form to file a complaint if you believe St. Louis Lambert International Airport has not provided adequate access to services, programs, opportunities or activities. Use this form to file a complaint if you are a Limited English Proficient Individual and you believe St. Louis Lambert International Airport did not provide adequate language assistance with respect to a service, benefit, or encounter.

Instructions: Complete this form, print it, sign it, and mail, fax or email to: St. Louis Lambert International Airport Attn: Airport Assistant Director of Community Programs & Business Diversity Development P.O. Box 10212 St. Louis Lambert International Airport St. Louis, MO. 63145 Fax: 314-890-1305 E-mail: <u>businessdiversity@flystl.com</u>

Complainant Information

Complainant Name	Email Address			
Address	City	State	Zip Code	
Home Phone (include area code)	Business Phone (include area code)			

Person (other than Complainant) Alleging A Title VI Violation

Complainant Name	Email Address		
Address	City	State	Zip Code
	•		*
Home Phone (include area code)	Business Phone (included area code)		

Airport Services, Program, Opportunity or Activity Allegedly in Violation

Date Alleged Violation Occurred (mm/dd/yyyy) Location					
Description of Services, Program,	Description of Service, Benefit or Encounter				
Opportunity or Activity (if traveling, indicate	(Limited English Proficiency only)				
Airline used OR					
Description of Alleged Violator (Airport, Tenant, Concessionaire, Contractor, Other)					
Description of Alleged Violation and Requested Remedy					
Has this case been filed with the Department of Justice or other government agency or court?					

If You Answered "Yes" to the Previous Question, Complete the Following

Agency or Court			
Contact Person			
Address	City	State	Zip Code
Phone (include area code)	Date Filed (mm/dd/yyyy)		
Other comments			

Signature_____Date_____

A copy of this complaint will be forwarded to: Federal Aviation Administration, Office of Civil Rights, ACR-1, 800 Independence Avenue, S.W., Washington D.C. 20591