



ST. LOUIS LAMBERT
INTERNATIONAL AIRPORT.

A reflection on
the remarkable
achievements
and progress
we have made
in the past year.

2023

STL ANNUAL REPORT

EVERY DAY WE'RE HUSTLING



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LETTER FROM THE DIRECTOR

Rhonda
Hamm-Niebruegge

Director, St. Louis Lambert International Airport



I am delighted to present the 2023 Annual Report for St. Louis Lambert International Airport (STL), reflecting on the remarkable achievements and progress we have made in the past year.

One of the most exciting developments is the substantial recovery in [passenger traffic](#), nearly reaching 2019 levels. Some months we even surpassed the benchmark set in that pre-pandemic year, showcasing the resilience and vitality of our airport community. This achievement is a testament to the collective efforts of our dedicated team, airline partners and the support of our community.

I am thrilled the airlines at STL have committed to [funding essential projects totaling \\$331 million](#). These projects, including the design and construction of a Central Utility Plant (CUP), the design and construction of a new de-icing pad, the design and construction of an airfield maintenance facility, and the demolition of the vacant Air National Guard Base, represent a significant investment in modernizing our airport infrastructure. These developments are crucial steps toward the potential construction of a new consolidated terminal, paving the way for the future of aviation at STL.

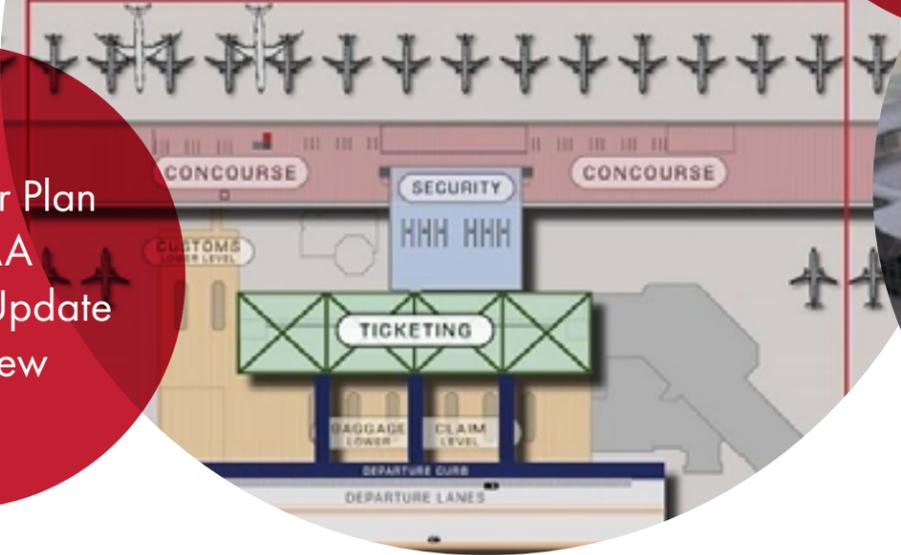
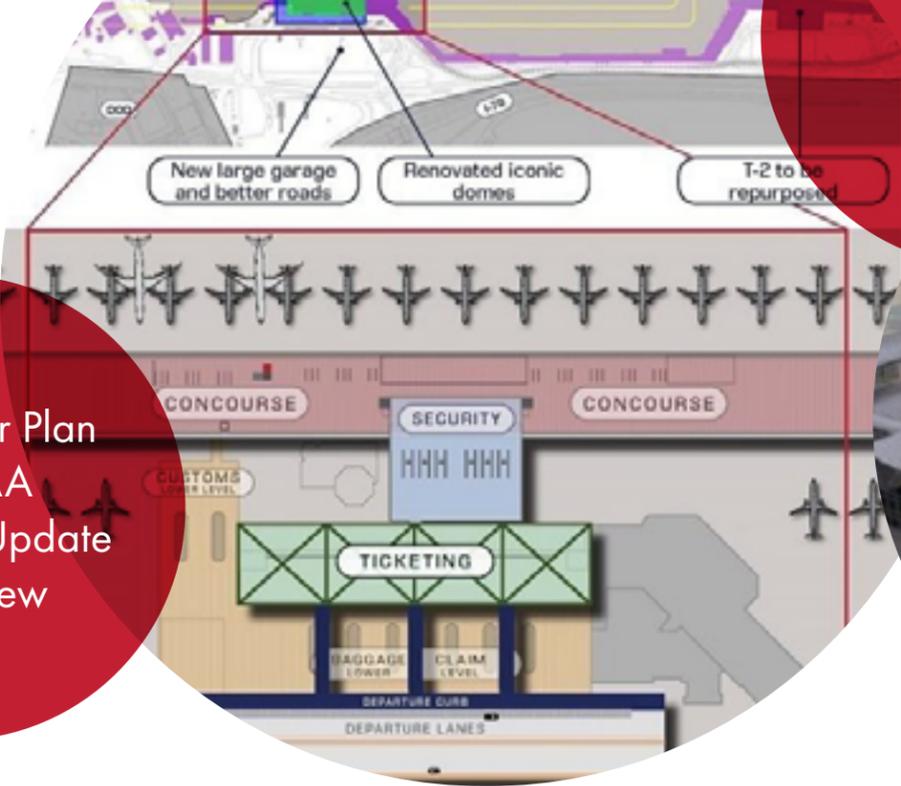
In terms of connectivity, we are pleased to offer more non-stop flight options, with new destinations from STL and the return of some routes. Travelers can now enjoy direct flights to exciting locations such as Burbank, California; Norfolk, Virginia; Savannah, Georgia; Montréal, Canada; Montego Bay, Jamaica; and Los Cabos, Mexico. Also, the one-year milestone of Lufthansa's non-stop service to and from Frankfurt, Germany, is a testament to the success and demand for this route, showcasing our commitment to enhancing international connections.

A significant achievement this year was the successful negotiation and [approval of a long-term lease with Boeing](#). This partnership not only enhances Boeing's offerings, but also allows the airport to lease unused property and enjoy the demolition of old decaying structures while paving the way for Boeing to build a new facility. This collaborative effort is pivotal in fostering future growth and allows Boeing to remain and grow their business as a vital partner in our region.

Most importantly, our focus this year has been on the long-term plan for a [new consolidated terminal](#). We engaged with the community, sharing our vision and the reasons why this project is essential for the airport's sustained growth. Although the project awaits final approval, we are grateful for the support received from the city, especially Mayor Tishaura Jones, the St. Louis region, the business community, and our airline partners. These collaborative discussions are key as we work towards bringing this transformative project to fruition.

In closing, I extend my sincere appreciation to everyone who has contributed to the success and growth of STL this year, especially the dedicated airport staff. Your support, dedication and collaboration are instrumental as we navigate the challenges and opportunities in the dynamic aviation landscape.





STL's Master Plan Receives FAA Approval: Update and Overview

In a monumental stride toward the future, STL has received approval from the [Federal Aviation Administration](#) (FAA) for its [Master Plan](#). This milestone is crucial for ensuring regulatory compliance, unlocking federal funding opportunities, and enlisting support from the community and stakeholders. It signals that the airport has undergone a rigorous planning and review process, increasing trust in the viability and sustainability of the vision for the future.

The approved Master Plan serves as a guide for the incremental advancement of airport facilities, aiming to enhance operational efficiency, optimize resource utilization, and bolster the capacity to manage forecasted increases in air traffic and passenger volumes. Essentially, the Master Plan constitutes a thorough and extensive examination of all physical elements within the airport. This encompasses not only runways and taxiways but also extends to passenger terminals, hangars, aprons, parking facilities and various other components, ensuring a comprehensive evaluation of every facet of STL.

The FAA's approval of the Master Plan represents a pivotal stage in STL's strategic development and plays a vital role in its long-term success.

Furthermore, the FAA approval validates the dedicated efforts put in by the STL team in crafting the Master Plan, given the FAA's thorough examination to ensure compliance with federal regulations and standards.

The FAA confirmed that the airport's Master Plan aligns with broader national aviation guidelines and policies, and it includes the necessary safeguards to establish a harmonious balance between the airport development of community concerns and environmental impacts.

The "Crown Jewel" of the STL Master Plan

The centerpiece of the Master Plan is the consolidation of all commercial airline passenger activities into a single [new terminal](#), enabling the airport right-size its capacity and provide up to 62 passenger gates. This ambitious project, along with

roadway enhancements and construction of a larger parking garage, aims to accommodate a projected 21 million passengers by 2040.

Airport Director Rhonda Hamm-Niebruegge, elated with the FAA's approval, expressed her enthusiasm for the transformative projects outlined in the plan. "The decision to consolidate operations into a single terminal not only addresses the growth in passenger numbers but also aligns with public sentiment, as revealed by surveys conducted during the planning phase. The public's desire for a more expansive garage, additional concessions and a simplified roadway will be realized through these strategic developments."

A particularly noteworthy aspect of the Master Plan is the preservation of the historic domes in T1, that date back to 1956. These iconic structures will find their place in the new consolidated terminal, paying homage to the airport's rich history while embracing modernization. The airport plans to begin construction on the new terminal by 2026, but the project still needs to clear the FAA's environmental review process and airline funding approval.

STL Signatory Airlines Agree to a \$331 Million Funding Package

In an equally noteworthy development, STL's Signatory Airlines (the 12 Airlines with which the City has executed an Airport Use and Lease Agreement) have agreed to fund [enabling projects](#) in the Master Plan totaling more than \$331 million. These projects include the design and construction of a new Central Utility Plant (CUP), a new west electrical substation, the relocation of Airfield Maintenance, a new West De-icing Pad, and the demolition of the vacant Air National Guard Complex. "The signatory airlines' commitment further exemplifies a shared vision for a modernized and adaptable airport infrastructure," says Hamm-Niebruegge.

Partner airlines are also committed to assisting STL in acquiring Executive Program Management (EPM) services. This infusion of expertise directly into the Planning and Development Department will fortify the airport's team.



A Closer Look into the Airline Partner Projects

At the heart of the airline partner projects is the creation of the cutting-edge CUP. This state-of-the-art facility is poised to revolutionize STL's mechanical and electrical systems, a much-needed update considering that a significant portion of the current infrastructure traces its roots back to the construction of T1 in 1956. The CUP will serve as the nerve center, housing primary systems that are vital to the airport's operation, including main electrical plants power distribution, centralized air conditioning and heating.

The Importance of the Airfield Maintenance (AFM) Campus

The relocation of the Airfield Maintenance (AFM) campus, which was built in the 1960s and is situated in a flood-prone zone, equally marks a strategic change. The move not only mitigates the risk of water damage to existing structures and equipment but also addresses limitations in accommodating modern airfield maintenance equipment. The shift presents an exciting opportunity for STL to establish a cutting-edge

West De-icing Pad. It will be vital for the airport to ensure safe and efficient de-icing operations during the winter.

The Missouri Air National Guard Complex

In the comprehensive strategy to streamline operations and minimize ongoing expenses, the removal of the abandoned Missouri Air National Guard complex is essential. This strategic demolition, partially located on STL's airfield side, paves the way for a smoother execution of the Master Plan projects by eliminating the need to maintain an unoccupied and aging facility.

The Boeing Company's Expansion Plans at STL: An Overview

In August, the STL Airport Commission approved a [groundbreaking proposal](#) allowing The Boeing Company, a long-time partner, to lease approximately 185 acres of land for its defense aircraft assembly and testing operations. The Ground Lease and Redevelopment Agreement outlines Boeing's commitment to an annual payment of around \$2.6 million to the airport during the occupancy phase of the project, with potential increases after the seventh year based on consumer price indexing.



This expansion initiative seamlessly aligns with the airport's Master Plan in accomplishing several objectives. First, the project introduces an additional revenue stream for the airport. Second, through strategic design, the project will unlock the untapped potential of currently unused or underutilized airport property.

Construction Phases

Boeing's proposed aircraft assembly and testing campus is expected to be comprised of approximately 1.5 million square feet, completed between 2026 and 2027. There is a possible second phase of construction which, if undertaken, would add an additional 1.0 million square feet and be completed in the 2029 time frame.

The initiative strategically involves Boeing leasing two parcels from STL to the north and northeast of the airport's airfield. These will include the Brownleigh property and the eastern portion of the Northern Tract site. The Brownleigh property was acquired in the early 2000s under the STL noise mitigation program. The Northern Tract property consists of land and antiquated buildings previously owned by McDonnell-Douglas, which the City of St. Louis acquired in 2001 for future aeronautical redevelopment.

As the nation's second-largest defense contractor, Boeing holds a pivotal position in the aerospace industry. The success of its ambitious redevelopment plan at STL is intricately tied to securing a contract with the U.S. Department of Defense for future defense aerospace projects, with an anticipated announcement of the contract award slated for later this year.



Properties Review

Robert Salarano

Manager, Airport Properties Division

A standout achievement for [STL's Properties Division](#) in 2023 was its dedicated efforts to rebuild concessions to be stronger post-pandemic. Elevating this success was the finalizing of an extensive 2024 renovation plan for Terminal 2 (T2) concessions. The division actively collaborated with its concession partners, [HMSHost International](#) and [OHM Concession Group](#), to bring culinary changes to T2.

Farewell, California Pizza Kitchen and Burger King: Welcome, Shake Shack!

The focal point of this exciting development is the replacement of California Pizza Kitchen and Burger King restaurants with the popular Shake Shack concept. "This marks a strategic move towards consolidating two smaller restaurant spaces into a larger, unified unit," stated Airport Properties Division Manager, Robert Salarano. "The decision is not merely about changing the culinary landscape but also about creating operational efficiencies. Shake Shack; known for its burgers, hot dogs, fries and shakes, brings an established system that ensures quick service and the delivery of top-notch food."

Salarano details what passengers can expect: "Starbucks will receive a notable expansion to accommodate its consistently long lines, while the spaces currently occupied by California Pizza Kitchen and Burger King will be transformed to welcome the highly anticipated Shake Shack."

The culinary evolution in T2 does not stop with the introduction of Shake Shack. Pei Wei, a fast-casual restaurant chain specializing in Pan-Asian cuisine, will also set up shop. The restaurant offers a variety of dishes inspired by the flavors of China, Japan, Korea, Thailand and Vietnam. The menu includes rice and



noodle bowls, sushi, salads, and other Asian-inspired entrees. Adding to convenience is the restaurant's made-to-order approach, which allows passengers to customize their dishes with various proteins, vegetables and sauces, to promote healthy choices.

Also making its debut is Midtown Café Specialty Coffee, that promises to provide travelers with a taste of the local St. Louis coffee culture and delightful pastries. All these exciting enhancements will happen as passengers exit the security checkpoint and enter Concourse E, conveniently located near the busy SWA Gate 16.

Heading further east inside T2, the Pasta House Company/Schlafly Brewery restaurant unit will close temporarily to undergo renovations. This makeover will enhance the dining experience near Gate 6, bringing in a collaboration between Four Hands Brewery and St. Louis-based Peacemaker Lobster & Crab Company to introduce high-quality burgers and other Peacemaker specialties to pair with a variety of refreshing local brews.

In the case of T1, the Airport Properties Division achieved success in 2023 collaborating with our STL partner [Paradies Lagardère](#). The partnership resulted in a new Kingside Diner on Concourse C, capitalizing on the widespread popularity of St. Louis chef and restaurateur, Aaron Teitelbaum's diner concept, according to Salarano. "As the name itself conveys, people know what type of food to expect at a diner. Even travelers who are unfamiliar with St. Louis can anticipate a diner experience, and Kingside adds a local touch," says Salarano (*see sidebar article*).

[STL's Properties Division](#) actively explores new and innovative food concepts and collaborates with its concessionaires to identify new opportunities. "We work with our partners who have nationwide relationships with restaurants. When they see something that they think is appropriate for STL, they bring it to us – and we discuss it internally before presenting our recommendations to the Airport Commission for approval."

Beyond creating innovative concepts for the airport's dining scene, the Properties Division actively engages in generating revenue for the airport. The division also shoulders the responsibility of overseeing tenant contracts involving airlines, concessions, and lease agreements, all while managing ground transportation and airport risk management. These key responsibilities within the division significantly contribute to the overall success of the airport's operation.



Kingside Diner Adds Local Flavor to STL

Traveling through T1 became a tastier experience this spring as [Kingside Diner](#), renowned among St. Louis locals for its mouthwatering breakfast and lunch offerings, expanded its culinary presence to Concourse C. Open daily from 5:30 a.m. to 7 p.m., the airport-based eatery welcomes travelers with a comfortable atmosphere, inviting them to indulge in a diverse menu of popular and flavorful items.

The signature Kingside Slinger steals the spotlight, boasting golden hash browns crowned with two eggs, a succulent burger patty, black bean chili, shredded cheddar cheese, chives and toast—a hearty favorite among locals. The menu also features tempting delights like cheddar drop biscuits, avocado toast and the satisfying roasted veggie hash. Kingside Diner is conveniently located near passenger gates for American, Alaska, Frontier and Spirit Airlines.

The concept for the STL location was based on Kingside Diner locations in the city of Clayton and the Central West End. The St. Louis-based eatery is partnering with [Paradies Lagardère](#) for its Lambert Airport location. Paradies Lagardère is a leading airport travel retailer and restaurateur in North America, operating more than 950 stores and restaurants in 100 airports. The company manages two Vino Volo wine bar and restaurant locations at STL—one located on Concourse A in T1 and the other on Concourse E in T2.



REPORTS

STL Financial Overview

Antonio Strong

Deputy Director, Finance and Administration

What does it take to run STL successfully? Many would start with a strong team of employees. Others would mention the flourishing partnerships with firms that do business at STL. However, for Antonio Strong, Deputy Director of Finance and Administration, it comes down to a number – \$158 million. That dollar amount allowed STL to operate successfully in 2023. Strong also has a message for those that are looking at the airport’s future. He states decisively, “The airport continues to grow.”

STL’s Numbers on the Rise

“We saw double digit percentage increases in enplaned passengers,” says Strong. Fiscal year enplanements increased just over 14-percent in FY23. This robust figure was aided by connecting enplanements that rose over 24-percent in that same fiscal year.

Numbers like these are a testament to the strong rebound occurring at STL. This bounce back is occurring, as the aviation sector is moving forward and past the challenges brought by the COVID-19 pandemic.

Moving Past COVID-19

On May 11, 2023, the federal Public Health Emergency for COVID-19 expired. That same year, STL used the remaining amounts from the \$56.2 million awarded to the airport by the Coronavirus Aid, Relief and Economic Security Act or CARES Act for pandemic relief and recovery. Of that amount, \$6.6 million went for rent and minimum annual guarantees for eligible airport concessions.

Strong stresses that even during the pandemic and with the financial challenges presented by this unique economic event, “There were no loan defaults or need to restructure debt to avoid default.” Much of the credit for weathering through the economic

turbulence to operate comes from STL’s Strategic Plan that began in 2015 and ran for a five-year period. To this day, the plan’s desire of financial sustainability remains a preeminent goal for STL’s Finance and Administration Department.

STL’s Bellwether Number

The number that best exemplifies STL’s Finance and Administration Department’s goal for financial sustainability is the Cost per Enplanement or CPE. The figure is determined by adding all landing fees, airside usage charges, fuel flowage fees, terminal rents and other airline payments. That number is then divided by the total enplaned passengers of that airport.

At this writing, STL’s FY23 CPE is estimated to be \$7.39. This number is subject to change. The final number will be issued by the end of March 2024. This is the second year in a row that the CPE has decreased after an expected increase in FY2020. In FY2019, STL’s CPE stood at \$8.87. So, even as the cost of doing business continues to rise, STL has found ways to make this airport economically advantageous for its airlines.



STL's Credit Ratings

In 2023, the credit rating agencies were positive in their evaluation of STL. In June, Moody's Investment Service, Inc. assigned STL a rating of "A2." This kept the airport at the rating initially given to it by Moody's in 2022. An "A2" rating is defined as "upper-medium grade and low credit risk." The investment grade also now describes the airport with the "best ability or high ability to repay short term debt."

Standard and Poor's (S&P) assigned STL a rating of "A" in 2023. This was a step up from the "A-" rating it gave the airport in 2022.

Revenue Increases

Even stating that STL is thriving may be a bit of a financial understatement. Strong is very satisfied in saying, "In the past fiscal year (FY2023), the airport saw double-digit percentage increases in operating revenue." Strong will add that this came from three specific revenue areas:

- Increase in travelers at STL
- Concession growth
- More demand for parking

So, the next time you view the parking availability at STL on the airport's website only to discover that your favorite location is almost full; consider it great financial news for the airport's bottom line.

STL's Financial Future

Strong is ever optimistic in STL's financial future. He says confidently, "We expect to see operating revenue continue to increase in fiscal year 2024 as several of our concession locations are updated and refreshed ([see Properties Review story](#))." This growth in revenue will be key as the airport moves forward with needed improvements and negotiates toward the possibility of a new consolidated terminal ([see Planning Projects story](#)).



STL Air Service

Brian Kinsey

Assistant Director Marketing & Business Development

STL Air Service Development Soars

St. Louis Lambert International Airport (STL) accomplished something remarkable in 2023 – closing in at just two-percent shy of the total scheduled airline seats from 2019, that year the airport experienced an 11-year high with over 20-million in seat capacity.

The airport's achievement of regaining such a significant portion of its pre-pandemic capacity is undeniably a cause for celebration. It instills a sense of optimism regarding its steadfast recovery, as expressed by Brian Kinsey, Assistant Director of Marketing and Business Development. "We anticipate 2024 to be a very good year, likely surpassing 2019 in both capacity (available seats) and passengers and setting the stage for future growth at STL."

Lufthansa Airline's Impressive Debut

Lufthansa's impressive debut year at STL produced significant achievements worth celebrating. The international carrier marked its [one-year anniversary](#) with a 100% sell-out. Having [completed its inaugural year](#) of service to and from Frankfurt, Germany, from June 2022 to May 2023, Lufthansa achieved an impressive 83% load factor. Kinsey reflects, "Lufthansa's performance in the STL-FRA market has been impressive, especially considering the carrier's newcomer status."



STL's partnership with Lufthansa marked the first non-stop flights from St. Louis to continental Europe in over 20 years, offering connecting opportunities to over 130 destinations in Asia, Africa, the Middle East, Oceania, and throughout the rest of Europe. The international airline continues to operate three weekly flights using an Airbus A330-300.



Air Canada Returns with New Service to Montreal

In May, Air Canada celebrated its one-year anniversary of resuming operations from STL to Toronto Pearson International Airport (YYZ). This marked a significant milestone following a temporary hiatus that occurred in March 2020 due to the COVID-19 pandemic. This anniversary not only symbolizes the resilience and recovery of Air Canada in aviation but also underscores its strength and commitment to STL. Furthermore, the carrier has ambitious plans to broaden its footprint by introducing service to Montreal in May 2024.

Highlighting the new international routes, Kinsey notes, "The addition of Montreal as a destination is not just about meeting the demand for the 'Paris of North America;' it serves as another gateway to Europe for travelers in the St. Louis region."



Southwest Airlines Returns to the San Francisco Bay Area and Beyond

Kinsey enthusiastically anticipates [Southwest Airlines' \(SWA\) return of service to San Francisco International Airport \(SFO\)](#). This route once held the title of the number one unserved market for STL in 2021 and 2022. With its return in March 2024, STL will offer service to all airports in the San Francisco Bay Area.

SWA plans to introduce seasonal nonstop service between St. Louis and Los Cabos, Mexico (SJD), complementing the reopening of seasonal service to Punta Cana, Dominican Republic (PUJ) during this same period. Furthermore, the carrier is set to resume seasonal service between St. Louis and three coastal destinations in Florida - notably West Palm Beach (PBI), Pensacola (PNS) and Destin/Fort Walton Beach (VPS). Additionally, SWA's non-stop service originating from STL will cover a total of 62 markets over the course of 2024, reinforcing its prominent position with a market share of just under 58 percent of STL's enplaned passengers. As STL's largest air carrier, SWA's extensive network allows passengers to access a wide array of destinations conveniently.

Frontier Airlines Takes STL to Montego Bay

STL continued its dedication to expanding direct flights and increasing service to leisure markets, exemplified notably by Frontier Airlines. In 2023, the air carrier experienced remarkable success with its non-stop service to Montego Bay, marking a substantial achievement in meeting the growing demand for direct, convenient connections to sought-

after leisure destinations. The 2024 flight schedules indicate continued route expansion and increased frequency, offering travelers even more options for direct connectivity between [STL and Montego Bay](#).

Aggressive Pursuit of Air Service Excellence

As STL seizes new opportunities with its airline partners; commemorating milestones such as the anniversaries of Lufthansa and Air Canada, along with SWA's robust schedule and the contributions of all its partners, STL stands poised to enter 2024 with unparalleled strength. Kinsey affirms, "We anticipate a year of continued growth, welcoming both incumbent air carrier growth and new air carrier entry. As in past years, STL will continue its efforts to grow air service in a very systematic way, using proven methods."



Montego Bay



Delta Air Lines at STL Named Station of the Year

[Delta Air Lines](#), at STL, was named the 2023 Station of the Year for B stations within the airline's airport customer services category. The STL station was less than two-tenths shy of a perfect score and its score was the highest in 2023 of any station in any of the airline's competing categories. The airline's score was tabulated using a variety of metrics that included safety, operations, finance and customer experience reviews immediately obtained after an individual's flight.

Delta ranks its airline stations into five categories. Each station category defines airport size, with the B category being the third largest in size. In 2023, the contest for Station of the Year in Delta's B station category was very competitive. In just the last few weeks of the year, just a tenth of a point separated the STL Team from their primary challenger, a Northern California airport. During the span of a few weeks, these two airports flipped the top spot several times. However, it was a final surge in very favorable reviews that gave Delta at STL its impressive win.

In the announcement to her employees, Delta's General Manger at STL, Tricia Ahern said, "You worked hard every day to achieve this accomplishment, and I cannot think of anyone more deserving."



The Delta Team at STL is comprised of approximately 130 employees. While the Delta Team handles everything from the ticket counter to gates, as well as, baggage to ramps, an average day for Delta starts as early as 3:30 a.m. That's the time the first of Delta's STL employees arrive. They begin their day handling the check-in of passengers and bags that are scheduled to depart on Delta's first STL flight, normally scheduled to leave at 6:00 a.m.

When asked about her team, Ahern said, "It gives me immense pride to be the leader of this amazing group and their hard work continues to inspire me."

[In 2023, STL's Delta Team handled just under 12,600 arrivals and departures](#). On any given day, Delta at STL handles about 34 total flights. One needs to remember, not every day is perfect. It's the obstacles that challenge every airline such as severe weather, daily staffing, computer glitches or any other operational break down that makes the team's score of 4.83 out of 5.00 so impressive. Through all the daily operational ordeals, STL's Delta Team always makes their passengers feel like they are being given exceptional customer service.

STL is proud to be the airport of Delta's 2023 Station of the Year for B stations.

STL Engineering Projects

Gerald Beckmann
Deputy Director of Planning and Development

In 2023, STL Planning and Development was pleased to receive word that the Federal Aviation Administration (FAA) formally approved STL's revised Airport Master Plan. The [FAA approved the estimated \\$2.8 billion plan in May](#). This major milestone signifies a strategic leap forward in addressing and accommodating the escalating demand for air travel, effectively charting a new course that extends until the year 2040.

With this green light, STL is well-positioned to enhance airport infrastructure, streamline operations, and construct a seamless experience for travelers. Prominent projects in the plan include consolidating all commercial airline passenger activities into a single new terminal, roadway improvements, a larger parking garage and more space for concessions.

With FAA's Master Plan approval now granted, the consolidated terminal project is still subject to the agency's environmental review process and seeking approval in the form of a "finding of no significant impact," according to Gerald Beckmann, Deputy Director of Planning and Development. He adds, "There are two environmental assessments in the works with the FAA – the West Airfield Program and the Consolidated Terminal Program. The proposed Missouri Air National Guard Site demolition also falls

under the Consolidated Terminal Program. While the construction projects are connected, STL must file separate paperwork. Our next move is to secure a Memorandum of Agreement (MOA) with the FAA, giving us the green light to demolish the Guard Site, which is a designated historic district." Once the environmental approval process is over, STL expects to start the architectural design.

Partner Airlines Agree to Help with Funding

Planning and Development received more positive news on Master Plan projects, as STL partner airlines have agreed to help fund over [\\$331.6 million](#) in various initiatives including:

- New Central Utility Plant (CUP)
- Relocation of Airfield Maintenance Facilities
- Design and construction of a new West De-icing Pad
- Demolition of the vacant Air National Guard Complex
- Executive Program Management (EPM) Services

Beckmann notes the construction projects must occur in order. "We must demolish and relocate the airfield maintenance facilities first in order to put up the West De-icing Pad, which will accommodate

the airport's ability to de-ice aircraft safely and efficiently during the winter season. Once finished, we will free up some ramp space just west of Concourse A. We will then start building the new single West Concourse. It all works hand in hand," says Beckmann.

Driving the coordination of all these projects is EPM Services. STL issued and closed on a Request for Qualifications (RFQ) for these services and interviewed interested firms in 2023. Once an EPM firm is in place, the EPM will assist in developing RFQs for the Program Management team, which will be the boots-on-the-ground for the management of multiple projects. Beckmann expects 80 to 100 people to be working for the Planning and Development Department to support the airport's team in organizing and implementing these projects over the next several years. "We are really at the tip of the iceberg right now. We are moving forward logically, and we are receiving the appropriate approvals," says Beckmann.

RFQs are Keeping the Planning and Development Department on Their Toes

On top of the RFQ for EPM Services, the Planning and Development team was busy seeking qualified construction firms for the new CUP, the West De-icing Pad, and the relocation of Airfield Maintenance Facilities. The preparation of all the procurement documents and ensuring STL brings on board the most qualified companies add to the department's normal workload. Beckmann sees this extra effort as a success for his staff, stating, "It shows we are stepping into a higher gear, especially with the FAA approval and seeking funding support from the airlines."

Turning the Page: Completion and Commencement of Complex Projects

The successful completion of the [12R-30L Runway Narrowing Project](#) represents a monumental achievement for STL Planning and Development. Unfolding in two meticulous phases over three construction seasons, this \$90 million initiative involved the removal and replacement of extensive sections of weathered pavement that had dutifully served its lifespan. Going beyond routine refurbishment, the project ambitiously included the deliberate reduction of the entire runway's 200 feet width by a substantial 50 feet, accompanied by a meticulous re-design of various taxiway configurations. Most notably, narrowing the width of 12R-30L translates to less paint for restriping the runway, a huge reduction in the costs for snow removal, and fewer upkeep tasks associated with year-round runway maintenance.

These enhancements not only position the airport for heightened operational efficiency but also lay the groundwork for a more streamlined and sustainable future. Having originated in the 1960s, Runway 12R-30L holds the distinction of being STL's longest runway and plays a pivotal role, accounting for approximately 40 percent of the STL's air operations. This transformative project ensures the continued prominence of STL within aviation, showcasing a commitment to excellence and forward-thinking planning.



LIB Bridge Over Coldwater Creek

Planning and Development successfully completed the rehabilitation project on the Lambert International Boulevard (LIB) bridge that spans Coldwater Creek. This comprehensive effort involved structural repairs to the bridge, the construction of a new pedestrian bridge adjacent to the roadway bridge, sewer work and landscaping. The bridge rehabilitation project held high priority for the airport, as it serves as a crucial pathway for vehicle traffic accessing the airport from the Cypress Road exit off Interstate 70 to the west.

Taxiway Charlie Reconstruction Project Marks a Triumph for Planning and Development

The first phase of the Taxiway Charlie Reconstruction Project unfolded with praiseworthy success for contractors. The project opened within five-percent of the engineers' estimate. The ability to adhere closely to estimated costs is particularly noteworthy given the current challenges facing the construction industry. Escalating material and labor costs can pose significant challenges, often requiring project adjustments or additional funding requests. In this case, however, STL's Planning and Development team achieved a remarkable feat by not needing to revisit the project's budget or seek additional funds from the FAA or airline partners. The successful bidding of the first phase sets a promising tone for the subsequent stages of the project. The ability to stay within the projected budget not only reflects fiscal responsibility but also ensures the seamless progression of the project without interruptions or compromises in quality. Looking ahead, the Planning and Development team is eager to tackle the upcoming phases of the reconstruction project, with the second phase scheduled to commence in the spring of 2024.

T2 East Parking Garage Entrance Opens

Navigating parking in Terminal 2 (T2) marked a significant achievement with the opening of the eastbound entrance into the parking garage. T2 serves as the exclusive terminal for SWA and Lufthansa arrivals and departures and has experienced a substantial uptick in passenger numbers in recent years. This surge has coincided with an increased demand for garage parking facilities. The expansion aimed to alleviate congestion, improve traffic flow, and streamline the overall arrival and parking experience for airport visitors. One noteworthy aspect of the project is the ability for drivers to enter the garage without accessing T2's Arrivals Drive. As passengers and drivers become accustomed to the new entry points, the system is expected to become even more efficient over time. The idea is to create a smoother transition for passengers and drivers alike, ensuring a seamless and stress-free experience from the moment they arrive or depart from the airport.



Planning and Development Welcomes New Talent Post-Residency Rule Lift

The [lifting of the City's residency rule](#) allowed Planning and Development to welcome three new employees into pivotal positions that help fortify its workforce. The new hires include an Environmental Safety and Health Manager, a Noise Program Manager and an Assistant Airport Director in Engineering. The appointment of the Environmental Safety and Health Manager underscores the department's commitment to implementing and managing health and safety initiatives across various projects. The introduction of a Noise Program Manager exemplifies the department's proactive approach to addressing the intricate issue of noise control and mitigation between development projects and the surrounding communities. Simultaneously, the Assistant Airport Director in Engineering underscores the department's emphasis on aviation infrastructure and development. This key role is well-positioned to contribute to the planning and execution of projects crucial to the continued growth and efficiency of the airport.

Insights and Anticipations for the Year Ahead

Beckmann and his team are charting the course for significant developments in 2024. Expect a diverse array of activities encompassing comprehensive procurement for construction and professional services, all while diligently completing phases of projects initiated this year. "Our focus is squarely on negotiations, design approvals and strategic partnerships that will lay the foundation for transformative projects. With more hands on deck, we are poised to transform our vision for the airport into reality and redefine the landscape of our aviation endeavors in the years to come," says Beckmann.



STL Operations

David Kulinsky

Deputy Director of Operations and Maintenance

The most significant news for STL's Operations and Maintenance team in 2023 was new leadership for this essential airport organization. At the September Airport Commission Meeting, David Kulinsky, with over eight years of service in the Operations and Maintenance Department, was officially introduced as STL's newest Deputy Director.

Kulinsky oversees some of the airport's most critical operational areas including the Police and Fire Departments, Airport Operations, Operations and Maintenance, Security and Emergency Management. He additionally is in charge of Housekeeping, Auto Shop, Climate Control, Building Maintenance, Landscaping, Airfield Maintenance, and the Electric Shop. Kulinsky says of his appointment to Deputy Director, "It feels amazing to be a part of the leadership team and to represent the incredible Operations and Maintenance."

STL's Futuristic Hub

Kulinsky is eager for what lies ahead. Notably, STL is in the process of building a first-of-its-kind Airport Operations Center/Emergency Operations Center (AOC/EOC). This new facility will serve as a centralized location to manage and coordinate airport staff, tenants and emergency responders in case of natural disasters, security events or hazardous materials incidents.

Kulinsky notes, "The demolition and design work for the new facility are finished and are among our successes for the year." He says several departments will operate within the new center. "The airport police dispatch and security monitoring will be relocated to the new facility and the airport operations center will also move inside."

The technology incorporated in this new center helps utilize best practices set by the Federal Emergency Management Agency (FEMA) and National Incident Management System (NIMS). NIMS provides a standardized framework for managing emergencies, which will be incorporated in the new AOC/EOC. This center's technology will also enhance the facility's operational efficiency. The AOC/EOC is expected to be operational by the fourth quarter of 2024.

New Technology - Runway Incursion Warning System (RIWS)

New cutting-edge equipment is coming to STL to enhance airfield safety. In 2023, Operations and Maintenance actively solicited bids to install Runway Incursion Warning System (RIWS) equipment within airport vehicles that transverse on the Air Operations Area. This system is like the "superhero guardian" of runway safety. Its main function is to alleviate the risk of unauthorized vehicles on the runway. Utilizing visual and audible alerts, the equipment provides a proactive heads-up to ground crews and drivers, preventing potential runway incursions from evolving into real-life crises. Kulinsky says RIWS technology is becoming more widely adopted in airports across the country because it can be seamlessly integrated into existing infrastructure without disrupting routine operations. The equipment is expected to become operational in summer of 2024.

The CUP - STL's Energy Revolution

A new Central Utility Plant (CUP) will provide STL with modernized mechanical and electrical systems. A sizable portion of the current facility traces its origins back to the initial construction of T1, which opened in 1956.

The CUP will move away from individual systems for each building by streamlining power distribution, water supply, air conditioning, chillers, boilers, main pumps and air compressors into a centralized location. The new CUP will also enhance energy production and distribution efficiency, potentially leading to cost savings, heightened reliability and improved control and monitoring of utility systems.



Department Relocations

In addition to overseeing significant high-tech development projects, Kulinsky and his team actively collaborate with the STL Planning, Development and Engineering department on key initiatives, including the relocation of maintenance departments to the new West Complex Campus and the construction of the new CUP. These endeavors are integral components of the over \$331.6 million funding agreement secured from STL's signatory airlines, earmarked to support numerous projects outlined in the airport's Master Plan. The relocation of the West Complex departments stands as a key advancement, underscoring STL's dedication to modernization and operational excellence. Within this central hub, individual departments, each with their unique roles, ensure the upkeep of runways, taxiways, and landside areas, addressing vital tasks such as pavement repairs, rubber removal, and snow removal operations.

Relocating and modernizing the West Complex Campus is of paramount importance for STL, given that its construction dates to the 1960s and it is situated in a flood-prone area. The aftermath of the historic flood in July of 2022 caused considerable

damage to maintenance equipment and buildings and highlighted the vulnerability of the current facility. Furthermore, the current campus is ill-equipped to handle the maintenance or sheltering needs of modern airfield maintenance equipment.

The new West Complex Campus will be strategically positioned on higher ground to the west of the current facility. Kulinsky expresses his enthusiasm for the commencement of the West Campus project, anticipating the new facility to be more than bricks and mortar but the heartbeat of the airport's efficiency. "This marks a pivotal moment for our operations. For the first time, we are establishing a dedicated storage space for the airfield maintenance department and auto shop. It is more than just a facility; it is a lifeline for our expensive snow removal equipment. By keeping the equipment indoors, we ensure a longer lifespan, reduce wear and tear from harsh weather, and enable a faster response to emergencies. In the winter, when rain turns to ice, our equipment will be ready to roll without the delay of warming up. Furthermore, consolidating landscaping, auto shop, and materials management all under one roof is a game-changer."

BDD Program Review

Francoise Lyles-Wiggins

Assistant Director, Community Programs Business Diversity Development

BDD Moves to New Location and Thrives

Due to a destructive flood in their office in 2022, the [Business Diversity Development](#) (BDD) staff spent nearly the entire year of 2023 working out of plastic bins and boxes in the confines of a small conference room in T1. This displacement lasted from December 26, 2022, to December 1, 2023. The staff shifted from desktop computers to laptops and mobile phones while navigating through intermittent internet access.

Francoise Lyles-Wiggins, Assistant Director of Community Programs and BDD, recognizes the substantial impact on the team's productivity and morale while adjusting to the limited space. Despite these challenges, Lyles-Wiggins says the BDD team had to stay uplifted and focused while continuing to pull it all together. She reflects, "Throughout this experience, we gained a deeper understanding and appreciation for one another, recognizing the diverse skill sets within our team as well as the enormous value we bring to the small business community."

Rather than succumbing to hardship, the team forged ahead, embracing an opportunity for renewal and growth within their ranks and cultivating a deeper connection with vendors. "Our goal this year was to gain a comprehensive understanding of the person beyond their paperwork; however, the flood cut us off, and we were forced to prioritize and bring this goal to the forefront," says Lyles-Wiggins.

New Office Location to Foster Innovation and Collaboration

BDD is thrilled to announce its relocation to the Airport Office Building at 11495 Navaid Road. A significant factor contributing to the nearly year-long displacement was the renovation of 6,140 square feet of office space to meet the department's needs. "Our new space is fantastic, featuring a brand-new training room capable of accommodating up to 50 people with tables and chairs. This room is also expandable for networking sessions and educational training. Previously, we had to plan such events off airport property," explains Lyles-Wiggins.

The new location includes dedicated areas where clients can work with the BDD staff on computers, process no-change and certification applications, upload documents and conduct research. To add convenience, the new location offers ample free-parking.

The challenges posed by the flood were not merely obstacles to overcome but opportunities to reevaluate and enhance operations for employees and clients alike. BDD cross-trained all staff members in its primary services, certifications and compliance monitoring and enforcement. With the new setup, if a certification officer is unavailable, another trained team member can step in and assist the vendor with diverse expertise. "Our staff has a new mindset when it comes to unforeseen challenges. They are not roadblocks anymore, but more like steppingstones to success, highlighting flexibility but also resilience," remarks Lyles-Wiggins.



BDD Acknowledges Key Partners for Vital Support During Displacement

Lyles-Wiggins credits various partners for providing support and encouragement to BDD while working in the temporary office space. “The City of St. Louis Board of Public Service, Airport Engineering, Airport IT, Airport Management, St. Louis Development Center’s Empowerment Center, minority contracting agencies, advocacy groups, Missouri Regional Certification Committee (MRCC) partners and our prime contractors all played instrumental roles. Their contributions included offering workspace and continuous encouragement throughout the year, making a significant impact during a challenging period,” says Lyles-Wiggins.

BDD Comprehensive Range of Services

Restoring BDD to normalcy is a top priority for STL. The department serves a critical function by linking certified firms with essential prime contractors required for substantial development projects, ensuring the airport’s safety and security for the traveling public, visitors, and airport employees.

BDD is the certifying body for the City of St. Louis’s Minority and Women Business Enterprise (M/WBE) programs, as well as STL’s federal Disadvantaged Business Enterprise (DBE) and Airport Concessions Disadvantaged Business Enterprise (ACDBE) programs. The primary goal of these programs is not only to certify minority and women-owned businesses but also to empower their growth, preparing them strategically for lucrative contract opportunities both at the airport and beyond.

Also, BDD performed compliance monitoring and enforcement on all STL contracts subject to Ordinance 70767, Federal Register 49 CFR Part 26 and Part 23, performs commercial useful function reviews on DBE and ACDBE subcontractors; sets contract and concession goals; sets STL’s overall three year DBE and ACDBE and sets and monitors the City of St. Louis’s Living Wage.

Another crucial role that BDD plays is outreach. This role underwent a significant transformation during the displacement period from the effects of the unforeseen flood. According to Lyles-Wiggins, “Outreach was huge because we were not visible due to the flood. We had to cover a lot of ground with vendors face-to-face in their offices and on Zoom with our stakeholders.”

The Compliance Monitoring and Enforcement team conducted workshops and outreach sessions on important topics such as DBE fraud, updates and changes to federal contract labor laws and a session dedicated to rental car supplier diversity. Simultaneously, the Certification Team organized virtual workshops throughout 2023, focusing on educating small businesses about the certification process. BDD also participated in a variety of outreach sessions with its partners, including the St. Louis Council of Construction Consumers, the SITE Improvement Association, various Chambers of Commerce, the St. Louis Special School District, the Urban League of St. Louis, and MOKAN.

Looking Ahead

BDD has initiated a proactive effort to equip small businesses for participation in the Federal Aviation Administration (FAA) Matchmaker System that will carry into 2024. This crucial platform unveils enormous opportunities for the DBE and ACDBE communities. Through this system, businesses gain access to a comprehensive array of resources including bid opportunities, airport goals, training conferences and job listings. Lyles-Wiggins underscores the importance of companies being prepared to manage such a heightened level of

(continued on p.31)



Marie Yancey

MOKAN Public Sector Executive of the Year Award

Marie Yancey, a Business Diversity Development (BDD) Contract Compliance Officer received the 2023 Public Sector Executive of the Year Award from [MOKAN](#), a St. Louis Construction Contractors Assistance Center and an organization at the forefront of creating opportunities for minority and women-owned businesses in the region.

Yancey received this esteemed recognition during MOKAN’s 49th Anniversary Celebration and Awards Dinner. The award is presented to an individual who not only represents the public sector, but also exemplifies a steadfast commitment to diversity and inclusion, particularly for certified Minority Business Enterprises/Women Business Enterprises (MBE/WBE).

In her capacity as a BDD Contract Compliance Officer, Yancey administers all certification program types, assists applicants with navigating the online certification system, performs compliance and enforcement, and organizes outreach events and educational programs. These responsibilities showcase Yancey’s expertise in BDD, highlighting her consistent efforts to aid STL in achieving its objectives of integrating women and minorities into significant contract opportunities.

Yancey’s work at STL spans over two decades. Prior to joining BDD in 2004, she worked in the Airport’s Public Relations department and held the rank of Captain in the U.S. Air Force.





Does your business want to spread its wings at STL?

To start your journey, just [click here](#).

St. Louis Lambert International Airport is committed to increasing the opportunities to involve minority, women-owned and disadvantaged businesses (M/WBE and DBE) in all Airport and City of St. Louis contracting and concession opportunities.



activity. “Our objective is to prepare them and facilitate seamless navigation of the system, covering aspects like bid preparation, payroll submission and the comprehension of airport-specific requirements,” says Lyles-Wiggins. She says businesses will not only gain enhanced visibility into local projects, but will also broaden their horizons by exploring opportunities at airports nationwide.

BDD became a member of the newly formed St. Louis Chapter of the Conference on Minority Transportation Officials (COMTO). The organization stands out as the go-to national champion for promoting employment diversity, fostering inclusion and creating contracting opportunities within the multi-billion-dollar transportation industry. BDD and COMTO are closely aligned in their shared commitment to fostering increased participation for M/W/DBE businesses. Their shared objective is achieved through diverse avenues such as leadership training, professional development and political advocacy, as well as fostering partnerships and networking opportunities.

Additionally, BDD became a member of the Small Business Transportation Center Regional Planning Committee. The Small Business Transportation Resource Center provides an array of technical assistance to build capacity for Small and Disadvantaged Businesses, making them more competitive when bidding on DOT opportunities and federally funded contracts. The committee addresses transportation needs and various issues that impact Small and Disadvantaged Businesses. It provides updates on challenges to the DBE program, DBE Rule changes and potential infrastructure opportunities in the region.

Revitalizing the Business Diversity Forum for a Comeback

The anticipated return of BDD’s flagship annual event, the Business Diversity Forum, did not materialize as originally planned in 2023. This event would have marked the first Forum since its cancellation due to the pandemic.

Undeterred, the Forum is set to make a comeback in 2024 with a fresh rebranding. The focus is to expand networking sessions to provide more opportunities for small businesses. “Given the upcoming developments at the airport and across the region, we want certified firms to have ample time to connect with construction companies and stakeholders,” states Lyles-Wiggins.





KARLEE ELDRIDGE IGNACYO MATYNIA
A Christmas
VINTAGE



In November 2022, G It's Entertainment productions came to STL to shoot some key scenes for their holiday film titled, "[A Christmas Vintage](#)." Set in Hermann, Missouri, the movie centers on the competition to produce the best local wine between two family-owned vineyards. The movie stars Karlee Eldridge and Ignacyo Matynia as heirs to competing wineries. Released by Nicely Entertainment, the movie had its premiere in Hermann in November of 2023. The film is now available through streaming services such as Freevee, Peacock, Roku, Tubi and Xumo.

Any company or individual interested in filming at STL can contact Roger Lotz, STL's Public Information Manager at rplotz@flystl.com for more information.

The Business Diversity Development Team

Francoise Lyles-Wiggins

Assistant Airport Director Community Programs

Juanita Kalu

Executive Secretary

Barbara Carter

Administrative Assistant III

Jacqueline Taylor

Contract Compliance Officer-Certification

Marie Yancey

Contract Compliance Officer-Certification

Tynetta Bruce

Program Manager I-Compliance

Jeffrey Flake

Contract Compliance Officer-Compliance

New Location

Airport Office Building-2nd Floor
11495 Navaid Road
St. Louis, MO 63044

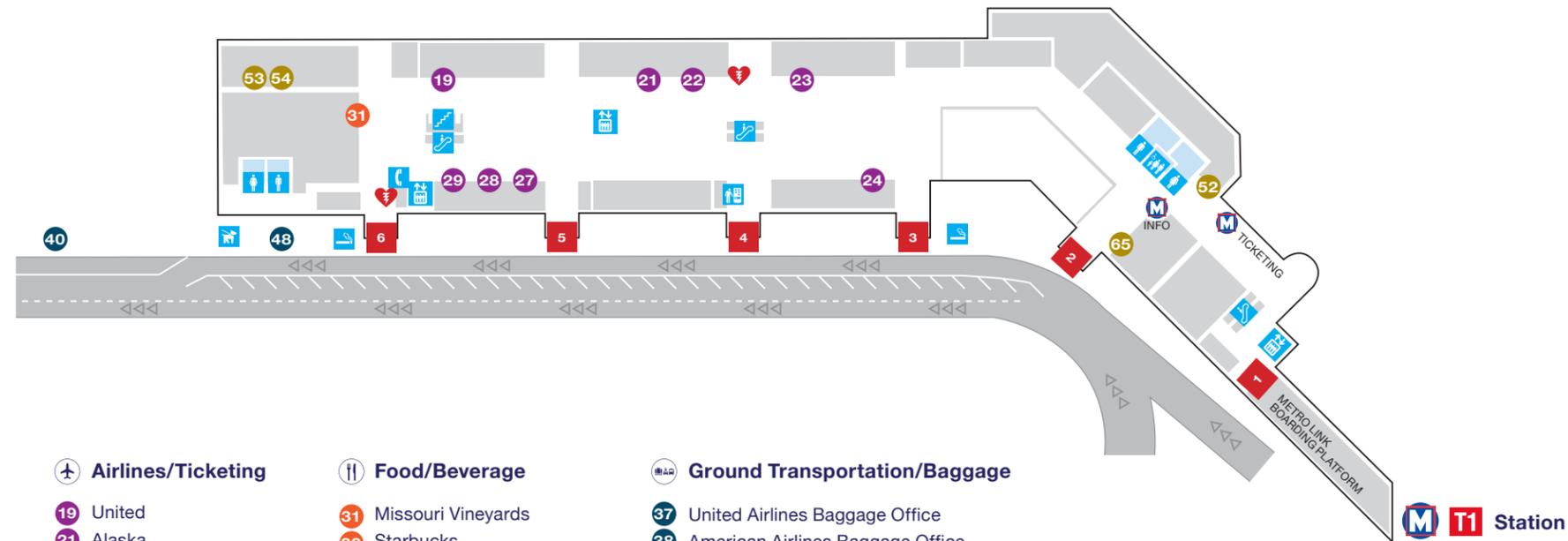
[Contact us](#) by phone at **314-426-8111**
or businessdiversity@flystl.com

BDD BUSINESS DIVERSITY DEVELOPMENT



T1 TERMINAL 1

UPPER LEVEL



- Airport Entrances/Exits
- Airline Gates
- i Airport Information Booth
- i Information
- ♥ AEDs
- ♂ Men's Restroom
- ♀ Women's Restroom
- ♂♀ Family Assist Restroom
- lactation Lactation Suite
- stairs Stairs
- escalator Escalator
- elevator Elevator
- phone Phones
- vending Vending Machine
- atm ATM
- chapel Chapel
- P Parking
- service animal Service Animal Relief Area
- smoking Smoking Area (Outside Only)
- usps US Postal Service Box
- oversize baggage Oversize Baggage Claim

Airlines/Ticketing

- 19 United
- 21 Alaska
- 22 Delta
- 23 American
- 24 Spirit
- 27 Frontier
- 28 Air Canada
- 29 Southern Airways Express

Food/Beverage

- 31 Missouri Vineyards
- 33 Starbucks
- 34 Pasta House
- 35 Great American Bagel

Ground Transportation/Baggage

- 37 United Airlines Baggage Office
- 38 American Airlines Baggage Office
- 39 Delta Airlines Baggage Office
- 40 Charter Buses
- 41 Hotel/Motel Shuttle
- 42 Passenger Pickup
- 43 Taxis/Limos
- 44 Terminal Shuttle to T2
- 45 Super Park Pickup
- 46 Off Airport Parking Pickup
- 47 Car Rental Pickup
- 48 Ride App Pickup

Retail

- 36 Hudson

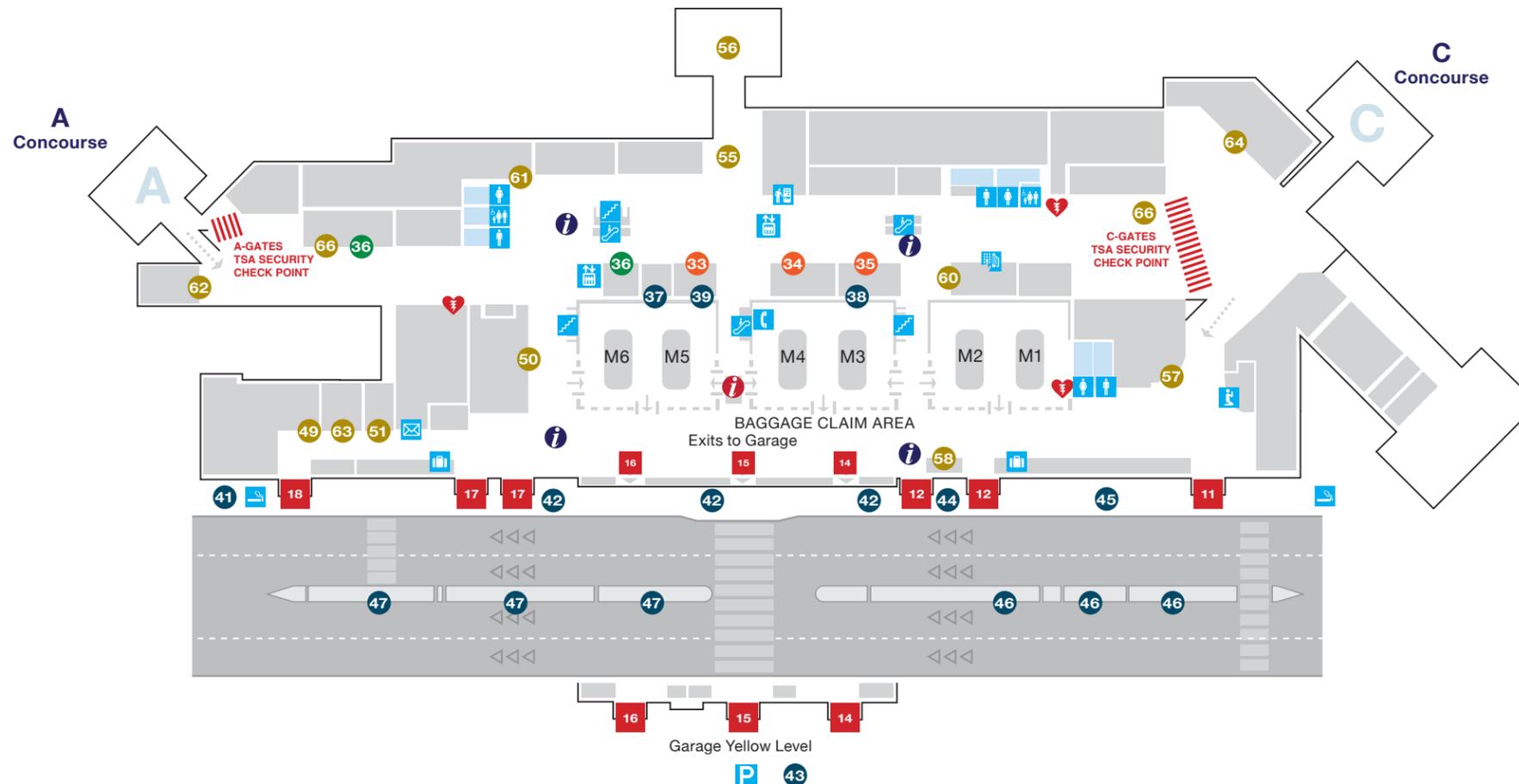
Terminal Directory Services

- 49 Airport Police
- 50 USO
- 51 JoAnne Wayne Conference Room
- 52 Lindbergh Conference Room
- 53 Missouri Vineyards Conference Room
- 54 Norton Conference Room
- 55 Aero Stage
- 56 Aero Event Space
- 57 Kling Family Gallery

- 58 Explore St. Louis Visitor Center
- 60 US Bank
- 61 Airport Admin. Office
- 62 Airport Properties Office
- 63 Airport Badging Office
- 64 American Airlines Admiral's Club
- 65 TSA Pre-Check Enrollment Center
- 66 CLEAR

T1 TERMINAL 1

LOWER LEVEL



T1 TERMINAL 1

A CONCOUSE

- Airport Entrances/Exits
- Airline Gates
- Information
- AEDs
- Men's Restroom
- Women's Restroom
- Family Assist Restroom
- Lactation Suite
- Stairs
- Escalator
- Elevator
- Speed Ramp
- Phones
- Vending Machine
- ATM
- Chapel
- Parking
- Service Animal Relief Area
- Smoking Area (Outside Only)

Food/Beverage

- Baskin-Robbins/Dunkin'
- Budweiser Brew House
- Pizza Studio
- Mike Shannon's Grill
- Starbucks
- Grounded in St. Louis
- Vino Volo
- Sweet Indulgences
- New Venue Coming in Spring 2024
- Schlafly Tap Room
- Great Wraps
- Kingside Dinner
- Ted Drewes Frozen Custard

Retail

- Tech on the Go
- Hudson
- Discover St. Louis
- Ebony News
- Natalie's Candy Jar
- Luxe
- Rip Curl

Terminal Directory Services

- St. Louis International Play Port
- American Airlines Admiral's Club



T1 TERMINAL 1

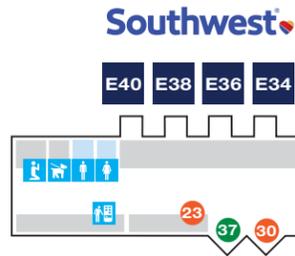
C CONCOUSE



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T2 TERMINAL 2

UPPER LEVEL



- Airlines/Ticketing**
- 17 Southwest Airlines
 - 57 Lufthansa Airlines

- Food/Beverage**
- 18 St. Louis Brewmaster's Tap Room
 - 19 The Blue Note
 - 20 Starbucks
 - 21 Shake Shack Coming in Spring 2024
 - 22 Crushed Red
 - 23 Dunkin'
 - 24 Eighteen-76
 - 25 Baskin-Robbins/Dunkin'
 - 26 Great American Bagel
 - 27 Vino Volo
 - 28 Auntie Anne's Pretzels
 - 29 Pasta House/Schlafly
 - 30 Stella Artois Bar
 - 31 Three Kings Public House
 - 32 Tres Reyes
 - 33 Urban Chestnut Brewing Company
 - 58 Ted Drewes Frozen Custard

- Retail**
- 34 Kids Works
 - 35 CNN Newsstand
 - 36 Tech on the Go
 - 37 Hudson
 - 38 St. Louis Sports
 - 39 Natalie's Candy Jar
 - 40 St. Louis Market Place

- Ground Transportation/Baggage**
- 42 Southwest Baggage Office
 - 43 Charter Buses
 - 44 Hotel/Motel Shuttle
 - 45 Passenger Pickup
 - 46 Taxis/Limos
 - 47 Terminal Shuttle to T1
 - 48 Super Park Pickup
 - 49 Off Airport Parking Pickup
 - 50 Car Rental Pickup
 - 51 Ride App Pickup

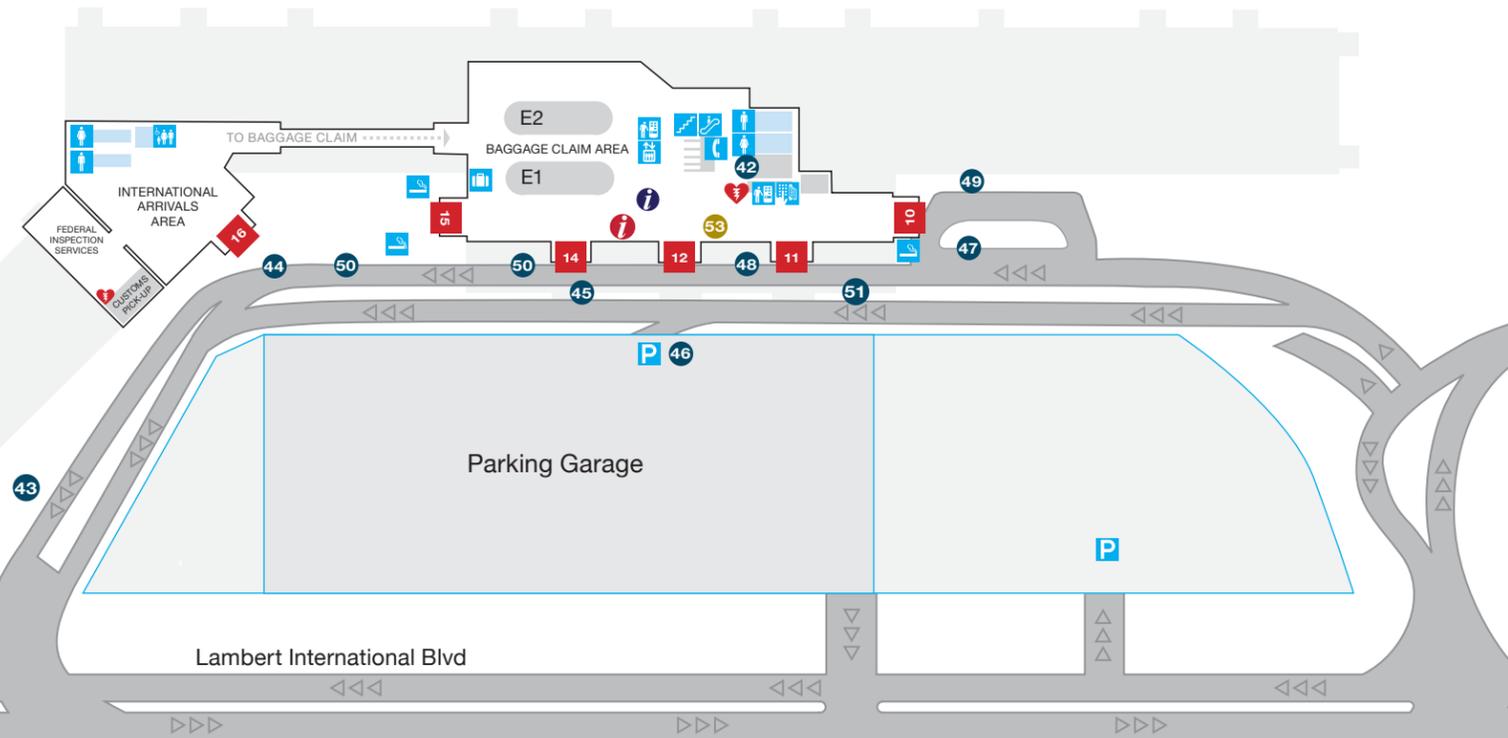
- Terminal Directory Services**
- 53 Explore St. Louis Visitor Center
 - 55 Wingtips Lounge
 - 56 CLEAR

- | | | | |
|---------------------------|----------------------------|-----------|-----------------------------|
| Airport Entrances/Exits | Men's Restroom | Stairs | Vending Machine |
| Airline Gates | Women's Restroom | Escalator | Chapel |
| Airport Information Booth | Family Assist Restroom | Elevator | Smoking Area (Outside Only) |
| Information | Lactation Suite | Phones | Speed Ramp |
| AEDs | Service Animal Relief Area | ATM | Curbside Check-In |
| Parking | Oversize Baggage Claim | | |



T2 TERMINAL 2

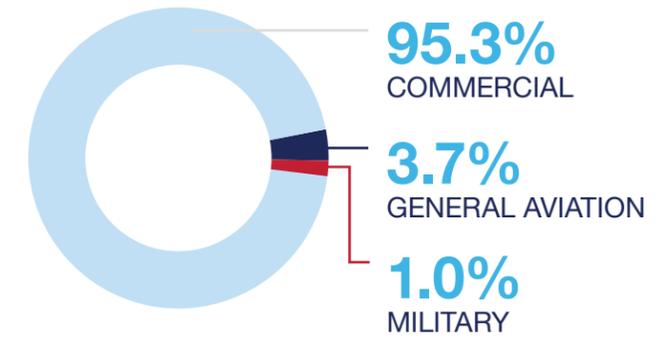
LOWER LEVEL



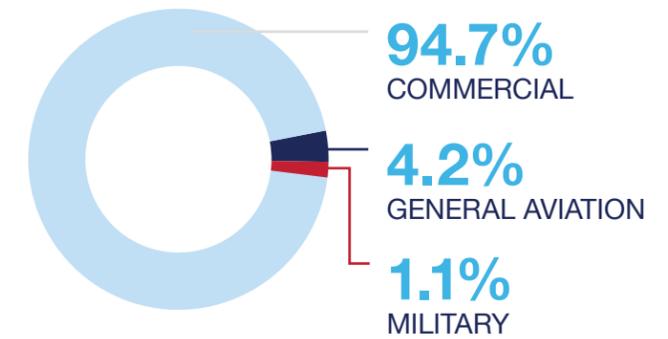
OPERATION STATISTICS

Aircraft Operations*

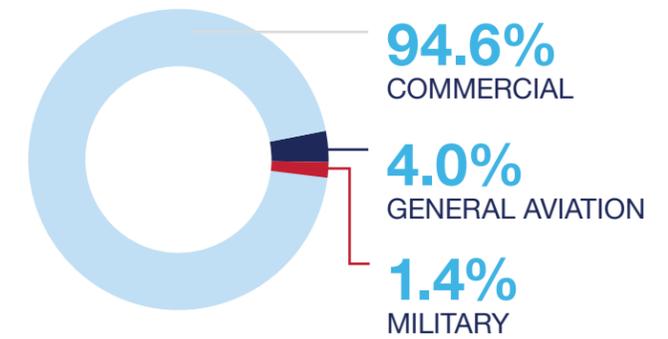
FY 2023



FY 2022



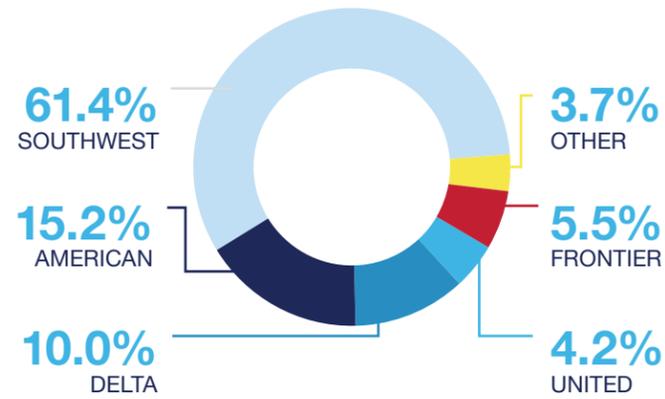
FY 2021



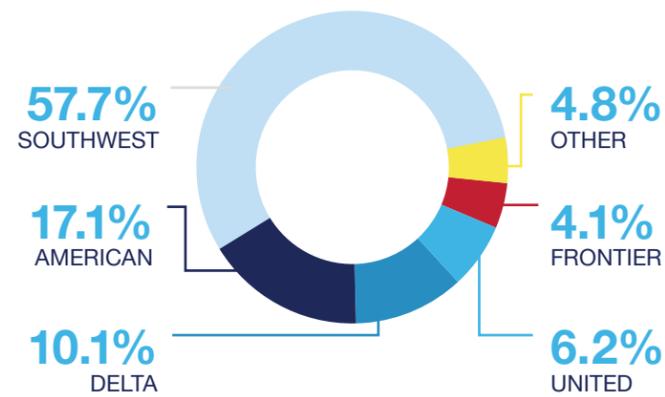
*Aircraft Operations = takeoffs and landings

Airline Market Share

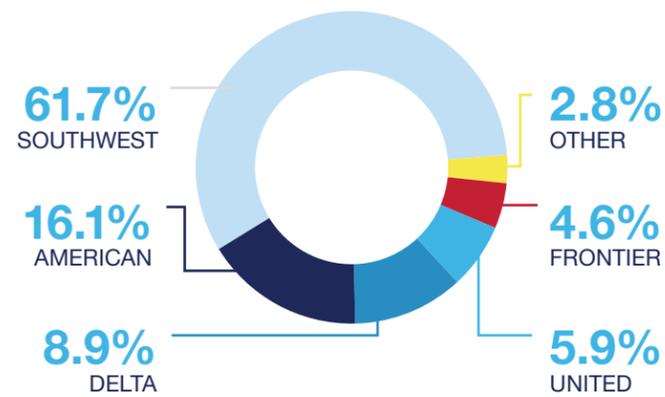
FY 2023



FY 2022



FY 2021



By Total Enplaned Passengers

Total Passengers



* Percent change based on 2020 data (2020 data not shown).

**This data impacted by COVID-19.

Enplanements and Deplanements



* Percent change based on 2020 data (2020 data not shown).

Departures



* Percent change based on 2020 data (2020 data not shown).

Air Cargo Operations

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* Percent change based on 2020 data (2020 data not shown).



ACCOMPLISHMENTS





Ronald Macon, STL's Catch Us Giving Ambassador of the Year

Ronald Macon, a Transport Assistant for Huntleigh USA, is the latest recipient of STL's Catch Us Giving [Ambassador of the Year Award](#). Ronald received the top honor in April during the [Catch Us Giving Annual Awards and Reception Luncheon](#), distinguishing himself among hundreds of nominees.

The event recognizes the amazing work of airport and partner employees in delivering top-notch customer service. And, best of all—passengers get to be part of the process. They can fill out a [form to nominate an employee](#) for providing excellent customer service. Those who are “caught” going above and beyond are eligible for prizes and airport-wide recognition.

In 2023, Ronald received an amazing thirty-seven nominations, marking the first time an Ambassador of the Year was selected for extraordinary customer service nominations month after month.

Ronald's impact is not only evident in the numbers but also in the heartfelt testimonials from travelers who have experienced his exceptional service firsthand.

On one occasion, Ronald helped an 84-year-old woman from Quincy, Illinois, who had a defective cochlear implant, required wheelchair assistance, and experienced a canceled flight. The woman was traveling alone. Ronald helped her call AAA, but when no cars were available, he assisted in contacting her travel agent who arranged a hotel room for the night and a flight for the next day. Ronald went above and beyond when he personally gave the woman a ride to her hotel after he got off work.

This touching story is just one of the many reasons Ronald holds the title of Ambassador of the Year. His unwavering commitment to providing exceptional service exemplifies the spirit of the Catch Us Giving Program and sets a praiseworthy standard for customer service excellence at the airport.

Explore St. Louis – Hospitality Heroes Program

For the third consecutive year, STL was proud to have at least one airport employee as a Superhero honoree in the [Explore St. Louis' Hospitality Hero Recognition Program](#). This year STL had two Superheroes. This frontline employee recognition program is designed to stimulate and reward exceptional service by St. Louis area hospitality industry employees. Hospitality employees who best exemplify the industry's ongoing commitment to great service are nominated. Those who go a step farther to wow customers are named Superheroes for their heroic acts. [The two 2023 STL Superheroes](#) were among seventeen individuals from seven airport organizations honored during the [Explore St. Louis Annual Meeting & Awards Luncheon](#).



Laura Futrell, STL-Hospitality Superhero

Laura Futrell is a 2023 Explore St. Louis Hospitality Superhero for her pivotal role in reuniting an unaccompanied minor with his family. The outstanding customer service started with Leomar Bermudez, who was recognized as an Explore St. Louis Hospitality Hero, assisting the minor upon his arrival on an American Airlines flight from California. The unaccompanied minor was classified as “at risk.” This meant the boy required special attention and support. Leomar, a [G2](#) service provider who speaks Spanish, was specifically assigned to accompany, and assist the boy, who is not fluent in English. To address the situation, a caseworker tasked with connecting the boy with his uncle in St. Louis sought assistance from the STL administrative office. Laura took the call, and her heroics unfolded when it was discovered that the boy's uncle had arrived at the airport without proper identification,

a crucial requirement in the release process for an unaccompanied minor. Understanding the urgency of the situation, Laura swiftly took action to verify the uncle's identity with the caseworker once he returned to the airport. Laura went above and beyond by confirming the boy's flight arrival with the airline when the caseworker had trouble locating him in the airport. The boy was safe with Leomar in the G2 office. Laura, using her own money, bought him a beverage from Starbucks. Additionally, she established a meeting point in the airport where the uncle and nephew joyfully reunited. This heartwarming story illustrates how individuals, like Laura and Leomar, come together to support those in need, even in challenging circumstances. For her actions in this situation, Explore St. Louis recognized Laura as a Hospitality Superhero.

STL's Hospitality Heroes for 2023



**Rodney Holifield, G2 Secure Staff
Hospitality Superhero**

On a magical Christmas night, Rodney Holifield, a [G2 Secure Staff](#) employee, became an Explore St. Louis Superhero, demonstrating exceptional kindness and selflessness by assisting a wheelchair-bound passenger and her companion, both in their eighties and eager to go home. Rodney graciously helped the couple with their bags. Recognizing the challenges posed by the frigid weather and the couple's limited mobility, Rodney insisted that they stay put while he ventured off to secure a taxi. Despite a bit of a letdown when he returned – due to a long line for taxi service – Rodney suggested Uber. It turns out the snowfall had everyone taking Uber, leaving the couple stuck once more. Quick on his feet and staying true to his excellence in customer service, Rodney decided to stay with the couple after his shift concluded. In an extraordinary act of kindness, he personally drove them home through the snowy streets to the Central West End, which at the time seemed unreachable without Rodney's kind-hearted assistance. Overwhelmed with gratitude, the woman commented, "that his halo was showing." Unbeknownst to them were Rodney's personal struggles and the immense burdens he carried. During the car ride, Rodney shared the heartbreaking news of his wife's recent passing. He also revealed that the grandson he was supporting had lost his father to a sudden heart attack. Despite carrying such heavy emotions and responsibilities on Christmas night, Rodney chose to be there for others, revealing the true measure of his character. For his actions in this situation, Explore St. Louis recognized Rodney as a Hospitality Superhero.



Vanessa Jones
STL



Larry Brown
Hudson & Associates
(STL Information Booth)



Sharon Tripp
Super Park



Roger Lotz
STL



Pearletta Evans
Hudson & Associates
(STL Information Booth)



Lynda Clements
United Airlines



Jerry Gershmann
[Explore St. Louis](#)
(Volunteer/Information Booth)



Karen Taylor
Hudson & Associates
(STL Information Booth)



Daniel Duncan
[United Airlines](#)



Leomar Bermudez
G2 Secure Staff



Aliyah Alexander
[Southwest Airlines](#)



Ismael Rosada
United Airlines



Juan Roby
G2 Secure Staff



Dana George
Southwest Airlines



Marlene Srouji
United Airlines



Ronald Macon
Huntleigh



Hosea Jackson
Southwest Airlines



Gerald Beckmann – “Pinnacle of Excellence”

In 2023, Gerald A. Beckmann, P.E., STL Deputy Airport Director for Planning and Development, was inducted into the [Academy of Civil Engineers](#) by his alma mater, the [University of Missouri-Rolla](#). The university is now known as Missouri S & T. It is also ranked number five in the nation and holds the top position in Missouri as the best college for engineering majors, according to U.S. News & World Report.

This prestigious honor reflects Beckmann’s exceptional professional accomplishments, industry leadership and contributions to research and education.

Beckmann is a member of STL’s Executive Staff. He shoulders responsibilities for all the engineering, planning and environmental aspects crucial to the day-to-day and long-term operation of STL. Additionally, Beckmann serves as the program leader in the planning of the new Consolidated Terminal Program.

Beckmann embarked on his journey at STL in 1988, starting as a project engineer. Seeking to broaden his horizons, he pursued further education and successfully earned a master’s degree in business administration from the University of Missouri-St. Louis in 1994. During this time, he also gained valuable experience as a project engineer with two prominent St. Louis-based engineering companies.

In 2009, driven by his dedication to the aviation industry, Beckmann returned to STL. His contributions and leadership qualities did not go unnoticed, leading to his promotion to Assistant Airport Director. Demonstrating continued excellence, he further ascended in 2013, to the role of Deputy Airport Director. This path showcases not only his commitment to professional growth but also the trust placed in him by STL.

Information Services

Once again in 2023, at least one STL Information Services team member was celebrated as a Hospitality Hero by Explore St. Louis. Larry Brown, Pearletta Evans and Karen Taylor each received nominations. It also marked the third year in a row that a [Hudson & Associates](#) employee (the company that staffs STL’s information booths) received this honor. And yes, it is the staff that makes information services such an enormous asset for STL.

The information services group operates from 7 a.m. to 11 p.m. daily. They have two booths from which this five-member Hudson & Associates team operates. There is a desk location in T2, located near Door 14. The larger site is in T1’s lower level between baggage carousels four and five. Both booths receive calls on the airport’s information line which can be reached at 314-890-1333.

“The customer experience at St. Louis Lambert International Airport is greatly enhanced by the work that our information staff performs,” says STL Airport Director Rhonda Hamm-Niebruegge.

The STL Information Services team is an exceptional group. However, they have one common desire, to assist people in need, and they are very successful. Their team handles an average of 775 questions daily, not including the additional phone inquiries answered throughout the day. In 2023, the information desk answered 333,848 questions from people in the airport or those making plans to come to STL.

The questions asked of the information desk services team range from very simple to extremely complex. Simple questions might include “Where can I find my bags,” or “How do I find my ride that is picking me up?” The more complicated questions might include a person who just lost their wallet but needs to continue with their travel plans. Big or small, the staff either has the answer or is able to find the answer to all the questions.

STL Facts

In 2023, the Information Desk...

Made just under 10,000 pages

Answered nearly 30,000 phone call questions

Answered almost 59,000 walk-up questions at their booths

The walk-up tally is an eight percent increase from 2022

The top two questions answered by the info desk in 2023 involved:

- Baggage carousel locations for arriving flights
- Where one can find their UBER/Lyft driver





Three Kings Public House Restaurant Crowned America's Best Airport Bar

STL proudly boasts the title of having [America's Best Airport Bar](#). Three Kings Public House Restaurant, located in T2, secured the national distinction of [America's Best Airport Bar in USA Today's 10 Best Readers' Choice Awards](#) for 2023. It outperformed competition from bars at major airports like Los Angeles International (LAX), Hartsfield-Jackson Atlanta International (ATL), Denver International Airport (DEN), Louis Armstrong New Orleans International (MSY), and Nashville International (BNA).

Three Kings offers a tempting collection of local beers and a curated selection of wine and spirits, along with craft beer, local wine and creative cocktails, all inside a gourmet-style pub.

This [prestigious win](#) is no surprise to Robert Salarano, STL Properties Division Manager, "Having Three Kings named the Best Airport Bar by USA Today confirms what we at STL have known for some time. We take great pride in the outstanding restaurants and pub locations that we offer to the traveling public. This national win simply affirms that fact."

For the Reader's Choice Award, USA Today readers and editors nominate airport bars. In 2019, Three Kings received second place in the same competition. In addition to its airport location that opened in 2018, Three Kings has restaurants in Des Peres and South County.



APD Officer of the Year: Rebekah Bates

In February 2023, Officer Rebekah Bates of the STL Airport Police Department was named Officer of the Year. As of March 2024, this officer will be a six-year veteran of the force. In that time she has served as a Patrolman, a Field Training Officer, a Commercial Vehicle Enforcement Officer, a Security Operations Police Adjudication Officer, and occasionally has assisted as a 911 dispatcher. Officer Bates is also Crisis Intervention Trained. The curriculum for this specific certification provides officers with the insight to reduce the risk of serious injury or death during an emergency interaction with an individual who may have a mental illness.

In receiving her award, Officer Bates was cited for being the type of officer that always sought additional training in an area that might benefit the department and always stepping up as needed, especially when the department was in need of additional staff.



Art of Travel Gala 2023: A Vibrant Palette of Success

In October 2023, the [Art of Travel: ArtiSTLove Gala](#) marked its 11th anniversary. It was a dazzling spectacle that surpassed expectations. The gala celebrates and supports art within STL and the community. The 2023 event reached unprecedented heights becoming the most successful Art of Travel Gala in STL's history.

Friends, colleagues, artists and art enthusiasts took part in an evening filled with great food, hand-crafted cocktails, live music, and a silent auction. The event had a distinct vibrancy that was not confined to the colorful attire, it radiated through the atmosphere in the airport's Aero Event Space, where the gala was held.

The financial achievements of the Art of Travel Gala 2023 were nothing short of extraordinary. With the unwavering support of attendees, the event raised nearly \$180,000, a testament to the community's dedication to fostering the arts and making a positive impact. The silent auction, a highlight of the evening, garnered close to \$25,000. The auction featured items such as a dinner with the director, a trip to Costa Rica and round-trip tickets courtesy of Lufthansa.

The success of the gala was also indebted to the generosity of its "Love of Art" sponsors. Clayco, David Mason, EXP, HOK, HMS Host and the RAC played instrumental roles in bringing the



event to fruition. The dedication and support of all involved were truly invaluable. Volunteers, event organizers, sponsors, and attendees came together to contribute to one of the most colorful events of 2023 in St. Louis. Those in attendance responded with positive feedback, which affirmed the success of the gala to the event's organizers.

The [Lambert Art & Culture Program](#) is funded by the gala and donations. The art program provides a glimpse of St. Louis culture to more than 16 million travelers and visitors every year and builds upon the culturally rich legacy of the airport.

STL extends its deepest gratitude to everyone who played a role in its success. With the momentum gained from this triumph in 2023, we eagerly anticipate the continued success and growth of the Art of Travel Gala in the years to come.





Greater St. Louis Honor Flight

One of the most inspiring achievements in 2023 at STL occurred on the year's final flight for the [Honor Flight of Greater St. Louis](#). The group achieved a remarkable milestone by taking its [3,000th veteran](#) on a memorable journey to Washington, D.C. STL is proud to have played a part in this extraordinary event.

Reaching such a numerical milestone is a point of pride for the Honor Flight of Greater St. Louis organization. It reflects their ongoing commitment to honoring Veterans and ensuring they can visit memorials and monuments dedicated to their service.

STL plays a unique role by hosting each of the group's 104 mission departures and arrivals. On November 7, 2023, in T2, the air was filled with remembrance, camaraderie, and heartfelt appreciation as the group, comprised of one World War II Veteran, 11 Korean War Veterans, and 48 Vietnam Veterans, boarded a Southwest Airlines flight. Volunteers and participants began gathering as early as 3:30 a.m., donning red shirts and displaying eager smiles. By 4:00 a.m., the Transportation Security Administration (TSA) at STL ushered the Veterans through security, setting the stage for the trip to the nation's capital. The boarding process at 4:30 a.m. was preceded by a heartfelt rendition of "God Bless America." While in the nation's capital, the Veterans visited

the World War II Memorial, the Korean War Veterans Memorial, the U.S. Marine Corps War Memorial, the Vietnam Veterans Memorial, Arlington National Cemetery and other historical landmarks.

The Honor Flight program is a non-profit organization with over 200 volunteers. The group orchestrates these extraordinary trips several times throughout the year. Veterans are selected on a first-come, first-served basis, with priority given to World War II Veterans, followed by Korean War and Vietnam Veterans. The current waiting list is extensive, with over 1,700 Veterans eagerly anticipating their turn. However, the Honor Flight of Greater St. Louis is steadfast in its commitment to ensuring that every hero receives the honor and recognition they deserve.

STL is proud to partner with an organization that goes beyond celebrating devoted Veterans; Honor Flight of Greater St. Louis also extends earnest recognition to the steadfast family members who stood by them throughout their service.

Upon their return to St. Louis, the Veterans were treated to a joyous welcome parade and embraced by the open arms of their loved ones. This parade through T2 serves as a touching tribute to their enduring courage, a celebration many of them did not encounter upon their return from service years ago.



International Aviation Faith Summit Triumphs at STL

Using [STL](#) as the backdrop, the [St. Louis Airport Interfaith Chaplaincy](#) hosted the prestigious 2023 [International Association of Civil Aviation Chaplains'](#) (IACAC) Annual Conference. IACAC members represent chaplaincies in more than a hundred airports around the world. Forty esteemed delegates from five continents took part in the 2023 conference. Melbourne Airport Chaplain and IACAC President Martyn Scrimshaw led attendees in training sessions and a series of workshops covering a range of topics including spiritual and emotional support for travelers and aviation personnel.

STL Chaplaincy President Rev. Rodrick Burton expressed his appreciation for STL's support in hosting the conference and reported that the delegates also enjoy Midwest hospitality. "The attendees marveled and praised the fact that our conference took place within the airport. Much of the conference involved active learning, with the airport serving as our classroom."

Airport Director Rhonda Hamm-Niebruegge welcomed the attendees during the opening session. They toured the airport terminals and operational center, and held services in the T1 chapel, including the first bilingual Mass since its

opening 38 years ago. The conference took place from October 23–27, 2023, at the Aero Event Space. STL's pivotal role in contributing to the resounding success of this year's event garnered high praise from IACAC leadership. In fact, they specifically noted the exceptional execution of this year's conference. While the 2024 IACAC Annual Conference is scheduled to take place in Frankfurt, Germany, IACAC leadership has told the STL Chaplaincy that the 2023 event has "set a new standard" that will be very hard to match moving forward.

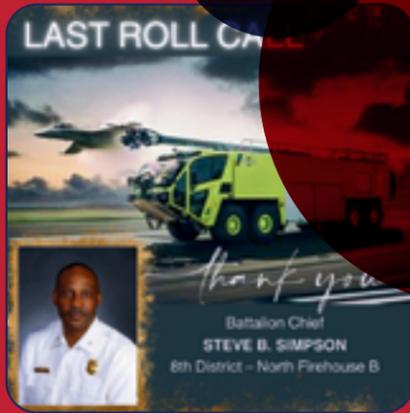
STL Facts

Current number of Chaplains – 15

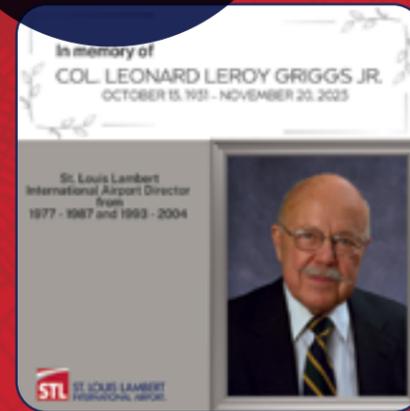
Number of visitors that signed in at STL Chapels in 2023 – 1,100

STL Chaplains attend to the spiritual needs of STL travelers and employees:

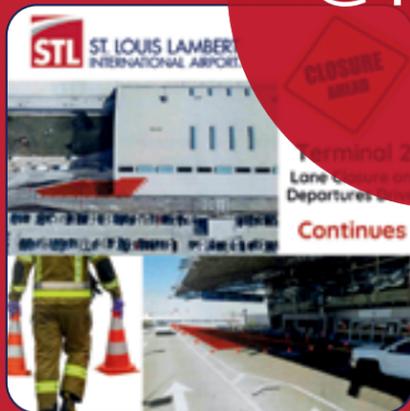
- Interfaith and Ecumenical accommodation
- Crisis counseling
- Weddings
- Hospital visitations
- Bereavement care



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STL in the Media — In 2023



STL/PR

8-1-2023 St. Louis Airport Commission approves Boeing expansion
<https://www.stlpr.org/economy-business/2023-08-09/st-louis-airport-commission-approves-boeing-expansion>

3-1-2023 Passenger totals at Lambert Airport jumped in 2022, but still lag pre-pandemic levels
<https://www.stlpr.org/economy-business/2023-03-01/passenger-totals-at-lambert-airport-jumped-in-2022-but-still-lag-pre-pandemic-levels>

KTVI-TV (Fox2)

12-21-2023 Busiest travel days Thursday and Friday at Lambert International Airport
[https://fox2now.com/news/missouri/busiest-travel-days-thursday-and-friday-at-lambert-intl-airport/Busiest INT'L Airport](https://fox2now.com/news/missouri/busiest-travel-days-thursday-and-friday-at-lambert-intl-airport/Busiest%20INT'L%20Airport)

12-19-2023 Military block leave from Fort Leonard Wood today
<https://fox2now.com/news/missouri/military-block-leave-from-fort-leonard-wood-today/>

11-26-2023 Thanksgiving travel rush highlighted by busy Sunday at St. Louis Airport
<https://fox2now.com/news/missouri/thanksgiving-travel-rush-highlighted-by-busy-sunday-at-st-louis-airport/>

11-22-2023 Is it cheaper to Uber or park at St. Louis Lambert ...
<https://fox2now.com/news/missouri/is-it-cheaper-to-uber-or-park-at-st-louis-lambert-international-airport/>

11-20-2023 'We didn't have any issues' - Holiday-week travelers ...
<https://fox2now.com/news/missouri/we-didnt-have-any-issues-holiday-week-travelers-see-no-major-issues-at-stl-airport/>

11-17-2023 Smooth start for Thanksgiving travelers in St. Louis, ...
<https://fox2now.com/news/missouri/smooth-start-for-thanksgiving-travelers-in-st-louis-but-crowds-expected-to-surge/>

10-26-2023 Southwest Airlines adding flights from St. Louis ...
<https://fox2now.com/news/southwest-airlines-adding-flights-from-st-louis-to-hollywood/>

10-4-2023 St. Louis Airport expansion would see conversion ...
<https://fox2now.com/news/missouri/st-louis-airport-expansion-would-see-conversion-to-single-terminal/>

10-4-2023 Lambert International Airport funding airport improvements
<https://fox2now.com/news/missouri/lambert-international-airport-funding-airport-improvements/>

9-14-2023 Five electric shuttle buses coming to Lambert Airport, ...
<https://fox2now.com/news/missouri/five-electric-shuttle-buses-coming-to-lambert-airport-expected-later-this-year/>

8-16-2023 Southwest Airlines adding nonstop service from St. ...
<https://fox2now.com/news/missouri/southwest-airlines-adding-nonstop-service-from-st-louis-to-los-cabos-mexico/>

8-10-2023 Boeing to pay \$2.63M a year for 17-year lease at ...
<https://fox2now.com/news/missouri/boeing-to-pay-2-63m-a-year-for-17-year-lease-at-lambert-airport-for-expansion-project/>

8-9-2023 Airport Commission considering Boeing expansion lease ...
<https://fox2now.com/news/missouri/airport-commission-considering-boeing-expansion-lease-amid-tax-break-talks/>

8-2-2023 Wave of construction projects at St. Louis Airport
<https://fox2now.com/news/missouri/wave-of-construction-projects-at-st-louis-airport/>

7-21-2023 \$1.8B expansion plan by Boeing would add 500 St. ...
<https://fox2now.com/news/missouri/1-8b-expansion-plan-by-boeing-would-add-500-st-louis-area-jobs/>

6-30-2023 Busy weekend for holiday travel at Lambert
<https://fox2now.com/news/missouri/busy-weekend-for-holiday-travel-at-lambert/>

6-9-2023 Aldermen approve plan for new shuttles at Lambert ...
<https://fox2now.com/news/missouri/aldermen-approve-plan-for-new-shuttles-at-lambert-airport/>

6-6-2023 102nd Greater St. Louis Honor Flight on 79th anniversary ...
<https://fox2now.com/news/missouri/102nd-greater-st-louis-honor-flight-on-79th-anniversary-of-d-day-taking-place-today/>

6-2-2023 Lambert Airport and Lufthansa celebrate one-year ...
<https://fox2now.com/news/missouri/lambert-airport-and-lufthansa-celebrate-one-year-anniversary/>

5-24-2023 FAA approves St. Louis Lambert International Airport ...
<https://fox2now.com/news/missouri/faa-approves-st-louis-lambert-international-airport-master-plan/>

3-13-2023 'Just excited to relax' Lambert travelers ready for ...
<https://fox2now.com/news/missouri/just-excited-to-relax-lambert-travelers-ready-for-spring-break/>

2-23-2023 New flights from St. Louis to Jamaica come with a ...
<https://fox2now.com/news/missouri/new-flights-from-st-louis-to-jamaica-come-with-a-discount/>

KSDK-TV (Ch. 5)

12-19-2023 'An exciting time': Thousands of service members pass through Lambert Airport on their way home for the holidays
<https://www.ksdk.com/article/news/national/military-news/st-louis-lambert-international-airport-troops-home-for-holidays/63-8613c72e-7f33-48c1-a878-6113eab018e0>

11-22-2023 How is holiday travel going at St. Louis Lambert?
<https://www.ksdk.com/article/news/how-is-holiday-travel-st-louis-lambert-airport/63-4549e13b-0490-4c24-a988-f00313120796>

11-22-2023 AAA: 4.7M people will fly over Thanksgiving, the most holiday air travelers since 2005
<https://www.ksdk.com/article/travel/aaa-thanksgiving-plane-travel/63-c1f93dd0-a4f2-4415-8b44-6f2cb5fc4267>

11-21-2023 Holiday travel rush begins at airports...
<https://www.ksdk.com/article/news/local/holiday-travel-rush-begins-airports/63-34080133-58f3-4327-abc6-615e97439bad>

11-3-2023 'A Christmas Vintage,' filmed in the St Louis area, is now streaming
<https://www.ksdk.com/article/entertainment/christmas-vintage-filmed-hermann-vineyards-lambert-airport-now-streaming/63-50a86fc5-b475-49e7-aa4b-8749cf894ea6>

10-26-2023 Southwest to start offering flights out of St. Louis to 3 new spots next summer
<https://www.ksdk.com/article/news/local/southwest-daily-flights-burbank-weekly-flights-hilton-head-norfolk/63-712d1f8c-d805-46ea-9b40-e033b6425ec1>

10-13-2023 St. Louis airport bar named best in the nation by USA Today
<https://www.ksdk.com/article/travel/airport-bar-usatoday-three-kings-public-house/63-c79d2531-76e1-4d88-81e8-831949f0dd89>

8-9-2023 Boeing's \$1.8B pitch to expand operations onto St. Louis Lambert International Airport approved
<https://www.ksdk.com/article/news/local/boeings-st-louis-lambert-international-airport/63-f5172e46-136b-412c-b4bc-e4b3fc99978>

6-22-2023 St. Louis Lambert International Airport lands another nonstop international flight
<https://www.ksdk.com/article/news/local/business-journal/st-louis-lambert-airport-international-flight/63-1ad0b00b-351d-45f3-926b-1230768fc23d>

6-8-2023 St. Louis Lambert International Airport board OKs hiking parking fees
<https://www.ksdk.com/article/news/local/business-journal/st-louis-lambert-international-airport-parking-fees/63-d7f36f2f-6d7d-45a5-bc98-12a401faa956>

5-29-2023 Travelers at STL Lambert International react to potential plan for new airport terminal
<https://www.ksdk.com/article/news/local/travelers-lambert-international-airport-terminal-st-louis/63-e057bad8-b610-4aa9-be87-ba994afd2c37>

5-25-2023 Master plan for new Lambert airport terminal receives FAA approval
<https://www.ksdk.com/article/travel/lambert-airport-terminal-negotiations-airlines-st-louis/63-a446df59-4871-48d1-abad-e84f60ffb0de>

5-24-2023 New Lambert airport terminal takes step forward, but negotiations with airlines loom
<https://www.ksdk.com/article/news/local/business-journal/st-louis-lambert-international-airport-terminal/63-717ff0e1-91a7-4e82-a478-9c61481e2815>

2-23-2023 Southwest Airlines adding most flights to Lambert, these other airports in 2023
<https://www.ksdk.com/article/news/local/business-journal/southwest-airlines-flight-increases-lambert-international-airport/63-7c1f6718-2579-4977-bedf-7ba79e68a2d8>

KMOV-TV (Ch. 4)

12-21-2023 Travelers pack Lambert Airport during busy holiday season
<https://www.firstalert4.com/2023/12/22/travelers-pack-lambert-airport-during-busy-holiday-season/>

12-21-2023 Busy holiday travel season underway at Lambert International Airport
<https://www.firstalert4.com/2023/12/21/busy-holiday-travel-season-underway-lambert-international-airport/>

11-27-2023 Holiday weekend marks busiest travel days at Lambert since pre-pandemic
<https://www.firstalert4.com/2023/11/27/holiday-weekend-marks-busiest-travel-days-lambert-since-pre-pandemic/>

11-20-2023 TSA expecting record-breaking travel nationwide, high volume at Lambert Airport
<https://www.firstalert4.com/2023/11/20/tsa-expecting-record-breaking-travel-nationwide-high-volume-lambert-airport/>

6-8-2023 Lambert Airport increasing parking fees
<https://www.firstalert4.com/2023/06/08/lambert-airport-increasing-parking-fees/>

3-20-2023 Spring break travel in full swing at Lambert Airport and St. Louis-area attractions
<https://www.firstalert4.com/2023/03/20/spring-break-travel-full-swing-lambert-airport-st-louis-area-attractions/>

Airport Improvements Magazine

May/June 2023 (Industry Insider Column):
<https://airportimprovement.com/let-s-just-have-some-fun>

September 2023 (Fuel Tank Removal Article):
<https://airportimprovement.com/article/st-louis-int-l-removes-all-underground-fuel-tanks>

October 2024 (Runway Reconstruction Article):
<https://airportimprovement.com/article/finish-line-sight-st-louis-lambert-int-l>

USA Today

First-class sips: Ranking the top 10 airport bars in the US:
<https://10best.usatoday.com/awards/travel/best-airport-bar-2023/>





St. Louis Airport Commission

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Airport Director
St. Louis Lambert International Airport

John Bales

Director of Aviation
Spirit of St. Louis Airport

John Bowman

President
NAACP St. Louis County

Kevin Cantwell

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Big River Communications

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Hon. Shane Cohn

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